



CONNECTION TECHNOLOGY CENTER, INC.

CUSTOMER & DISTRIBUTOR TESTIMONIALS



“ I’ve chosen to work with CTC over other companies because of the reliability of CTC sensors and cables, their unconditional lifetime warranty, and the highest-quality service and support offered by a family owned business. The Sales and Marketing support they offer is excellent.



MITCHELL STANSLOSKI,
PHD, PE
President
Pioneer Engineering Company,
Voyager Instruments

“ I choose to work with CTC because they offer very good product quality, customer service, and fast, on-time delivery. CTC also offers very good sales service and technical support in a timely manner. Their unconditional lifetime warranty makes it easy to return failed parts without any cost to us.



ALAN LI
NPI Manufacturing Engineer
Petasense Inc.

“ CTC offers a wide range of vibration sensors and accessories at competitive prices for distributors like us. The Unconditional Lifetime Warranty allowed us to beat competition in some biddings we participated in. It gives us an advantage being a local distributor over other brands that do not offer a lifetime warranty.



JOVETH P. ABUTAS
Vibration Analyst
Southern Controls Industrial
Supply & Services Corporation

“ Leading industrial companies depend on Azima experts to analyze machine data remotely, so it’s crucial that we install hardware at their sites that is reliable, accurate, and requires little maintenance. That’s why we rely on CTC to provide us with top-quality sensors and cables that get the job done. CTC backs their products with an Unconditional Lifetime Warranty and we can always count on them for quick delivery.



HEATHER DE JESUS
AZIMA

“ Low cost, superior performance and great customer support are the reasons we purchase CTC products. CTC’s accelerometer quality and unconditional lifetime warranty were the key factors in convincing management to outfit more cooling towers.



JOHN McCONVILLE
Vibration Analyst
Bristol Myers Squibb

“ The cables I have gotten from CTC are superior to the OEM cables. The design and construction is very robust and resistant to everyday industrial abuse. The switch boxes are designed for easy cable connection and hold up well.



GARY BENNER
Vibration Tech
Nippon Dynawave Packaging

“ I choose CTC over other companies because their products are of great quality, exceeding its competitors widely. I have had the opportunity to work with vibration sensors and boxes for taking readings, and the quality of these products is superior compared to other manufacturers. I am very satisfied with CTC products.



EDWARD ESPINOZA
RODRIGUEZ
Sr. Tech, Facilities
Edwards Lifesciences

“ CTC has been very accommodating. There was a situation where I required a special order, and they were extremely flexible and designed a cable that met my specific need. Their technical support is great. Whenever I have questions, I know I can call them and get answers quickly. I chose CTC because of their quality products and timeliness.

JOE DOMINIC
Vibration Analyst
A northeastern utilities company

“ One of our customers may ask for accelerometers and accessories and I immediately go to CTC. They are always fast and they don't mess the order up. What I ask for is what I get. CTC is good at identifying what the customer needs and fulfilling it. They make product suggestions, and we move forward with them. They don't try to push any products on us that aren't the right fit. They do what's best for us. We have been very happy with CTC's technical service. If we have questions or need help, they just take care of the problem.



DAVE FELTON
Reliability Service
Manager
L&S Electric, Inc.

“ I have been using CTC since the company started. I am very happy with all of their products. I use CTC for my customers and for my own personal use. I use their web site and customer service to create comprehensive quotes for my customers. The prices and quality are top notch. Their engineers are always ready with answers to application questions. All in all, their quality and service are excellent, their unconditional lifetime guarantee is unbeatable. I will continue to use them and recommend their products to customers and friends.

JOE BALKOVEC
Owner/Vibration
Analyst
LBS Reliability
Services

“ I have chosen to work with CTC over other companies because of their efficiency and ability to meet our needs. I think at this point, we have sold hundreds of thousands of dollars worth of CTC remote equipment and I have never heard of any quality complaints, or any other complaints. I know when quoting CTC products to my customer, that they will be satisfied with the quality of the product. The sales team has always gone above and beyond for me and my customers. Their product knowledge, and their ability and willingness to always help and somehow exceed my expectations is priceless and greatly appreciated.



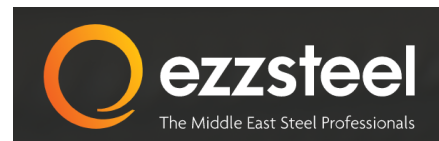
COLLEEN WHITE
Aftermarket Sales
Manager
AZIMA

“ CTC offers a complete catalog of sensors and cables that suited our project needs, with fast shipping and technical support. CTC’s comprehensive catalog of accelerometers and sensors has enabled us to complete complex projects on time and within budget. The quality, fit, and finish has always been top notch which has instilled confidence in the brand and proven CTC’s ability to provide refined solutions. The Cable Wizard on the CTC website is incredibly easy to use and is the tool I use the most on the website. I will continue to use CTC solutions, especially within the new offerings in ultrasound, trial, and cable management systems.



MIKE CIOCYS
Technical Service & Support
Manager
Pruftechnik

“ CTC offers high quality products at a good price compared to other companies. All of the sensors, the cable, and accessories ordered from CTC are still working very well after two years. The materials used to manufacture the sensors are great, and the sensors have a high quality finish. The readings which I measure with these sensors are very accurate. The cable is made of high quality material that can withstand high temperatures. The compatibility of CTC products with all vibration data collector devices and most of their systems is essential.



MOHAMMED ABUBAKR ABUBAKR AHMED ELRAYES
Condition Monitoring Engineer
EZZSTEEL



I have been a CTC customer for over 15 years. I continue to purchase CTC Products for many reasons, including the quality, friendly customer service and technical support, prompt delivery and their unique 'Unconditional Lifetime Warranty.'

There is one particular circumstance that I wish to mention. I have a customer that is a municipal water utility. Their water supply pumps are substantially larger than average. In fact, they hope to not remove these pumps due to their large size and expense of installation in any time period less than 10 years.

I have been using CTC accelerometers and cables on underwater pump applications for many years very successfully. This customer was planning to remove and repair several of their pumps for routine upgrade. I was able to persuade them that obtaining vibration measurements directly from the pump would be beneficial. Within a few days of installation, both sensors failed. CTC not only replaced the failed sensors (without a product return, as they were inaccessible) but in this circumstance they doubled the volume as we felt bad about their unusual experience and this would allow them to place sensors on the next two pumps.

About a month after the second pump was installed these sensors also failed. CTC Owner, Todd Cook was notified of the failures. Immediately testing was done for water incursion and it was discovered that recently an automated welding machine was updated at the factory, regrettably it was not set up properly by the manufacturer after purchase, which allowed water incursion into the sensor.

Todd requested that the sensors and cables be returned, so he could replace them. Unfortunately, this was not an average installation and it was cost prohibitive to remove the pumps from the river. Todd asked if there was any other way to access the sensors. The customer somewhat jokingly mentioned that they occasionally use a dive team. Todd requested they get a quote and commissioned the dive team to replace all the sensors.

Previously, leak testing was not performed on every sensor that was produced. Now as a result, 100% of the sensors are leak tested. The replaced sensors currently remain in service many years later.



Impact Resources

JIM LANCASTER
IR Technologies



“ As a veteran owned and operated company we believe in supporting America and the workers in this great nation. When you buy CTC products, you are putting Americans to work. Everyone knows when you buy Made in The USA products, the expectation is receiving a higher quality first-rate product.

As soon as you get your package you know you are receiving a well-made product due to the quality and care they take packaging it. Everything is well placed and protected in its shipping container allowing your product to reach you in one piece, and in the same condition as if they had just placed it in there from the factory. All their products are well recognized and easily identified by the time they take custom labeling it, color coding, and laser etching it. There's nothing like pulling a fresh set of cables out of a sealed bag, it's like that smell you get when putting a new set tires on your car and it has that new rubber smell. Their website is one of the best I have navigated, easy to get around to get what you need and the pricing is available upon a click of the mouse.

As member of the USAF, USAF Reserves, and Arizona Air National Guard as an Aircraft Mechanic of over 20 years, I can tell you the quality that goes into the product is the same as the product that goes into the aircraft defending this great nation, and rest assured you're getting what you pay for. There no risk purchasing this product as it has a lifetime warranty on it, with a one for one swap out if found defective, or you damage it recklessly or by accident.

As CTC is a family owned and operated business, you can see that they take pride in their company as well as the products they deliver. From the top to the bottom you will find members of their family from every age working in production on the shop floor to managing and directing the operations. Their family values are as good as their product!



BRIAN FRANKS
Owner/Field Service Technician
JetTech Mechanical, LLC